

TITLE: Ethics in practise of personal assistants

AUTHOR: Lukáš Stárek

DEPARTMENT: Department of special education

SUPERVISOR: doc. PhDr. Jan Šiška, Ph.D.

ABSTRACT:

Dissertation thesis entitled *Ethics in practise of personal assistants* responds to the difficulties of ethical behaviour of personal assistants and focuses on ethics, code of ethics and ethical dilemmas of personal assistance from the perspective of personal assistants / employees in social services.

The aim of this dissertation thesis is to examine the level of knowledge of the ethical code in the profession of personal assistants. We have identified approaches of personal assistants in solving ethical dilemmas in their practise. The focus is on the usability of the ethical code in dealing with ethical dilemmas arising from the profession of personal assistant.

Dissertation represents the results of the combined research strategy. The quantitative part of the research based on a survey (105 questionnaires completed by personal assistants). The qualitative part of the research is based on interviews with five personal assistants.

Respondents have proven more a theoretical knowledge than a practical usage of ethical code. In practice, when addressing ethical dilemmas, the respondents can not apply the Code or they do not always realize a suitability of an application of the code in the moment of solving ethical issues.

In addition to the codified rules and ethical principles that must be followed, for the profession of a social work is important and essential that worker's moral and personal values are on a high level. Ethics is an integral part of personal assistance.

KEYWORDS:

Ethical dilemma, Ethical Code, Ethics, Personal Assistance, Professional Profile.