

Agency employment is a unique flexible tool, which is able to respond quickly to changing conditions and demands of the current labour market. It also provides flexible employment contracts and employment to risk groups in the labour market, thereby it helps to reduce unemployment. However, the flexibility of agency work is accompanied by high uncertainty. Agency employment is in the Czech Republic still underestimated and its use does not reach the level of most European countries. This may be caused by the prejudices and stereotypes of Czech society based on the generalization of the illegal activities of some employment agencies on all agencies and by the importance of job security for the majority of the Czech population. The aim was to detect and analyze the attitude and confidence of the people in the recruitment agencies and agency employment. Results from own representative research showed that people in the Czech Republic don't trust to recruitment agencies and they wouldn't accept the job in the form of agency employment. Their trust and general attitude then differ depending on sociodemographic characteristics, namely gender, education and size of place of their residence. Women, people with higher education and people from the big cities have more positive attitude to agency employment. Furthermore, knowledge of the functioning of agency employment or direct experience also influences the higher confidence and positive attitude of the people in the recruitment agencies and agency employment.