

## **ABSTRACT**

The master thesis deals with further education and training in the fields of prison and health services and education. It describes which methods are required in further education and why they can contribute to more efficient planning of education in the particular areas. The theoretical part defines the basic concepts of lifelong learning, analyzes the similarities and differences in the understanding of lifelong learning in strategic documents. Education forms an important part of human resources development and its efficiency depends on the choice of suitable teaching methods and on understanding learners' motivations. In theory, it surveys also training in the particular areas. The findings from the theoretical part are based on the practical part of the degree work, which forms the main point. This practical part is based on the opinions of the employees that have been identified through a questionnaire. The results provide information not only about the specifics of the education methods used in the monitored areas, but also about mutual similarities, and they get closer to the main motivating factors for education. It results from the survey that applied educational methods, which are basically consistent with respondents' views on their benefits and suitability of employees' characteristics. Specific recommendations are based on the survey results.

## **KEYWORDS**

education methods, further education, human resources management, human resources development, job performance, lifelong learning, motivation