

ABSTRACT

The thesis deals with the specific characteristics of drop-in addictology services in a small town. In the introduction, the author describes the drop-in addictology services existing and their activities. The thesis provides a brief insight into the basic principles of such services and their application in the Czech Republic.

The core of the thesis consists of the research carried out among the employees of the civic association o. s. Prevent who work in drop-in addictology services in small towns. Within such research, the method of semi-structured narrative interview was applied. The objective of such research was to identify the specifics of their work in small towns as perceived by the employees proper. The intention was to compare the work carried out in small towns to the work as conducted in larger ones.

The results identified are meant to point out the issues and challenges of working in small towns, to illustrate the setup of services in these locations, and to outline other possibilities for the future through the employees' eyes. The author's conclusions may support the employees in similar services to gain better orientation in the situation that they experience. The thesis may also constitute the basis for the founders of drop-in addictology facilities to change the setup of their services and to support their employees more efficiently.

KEY WORDS

Drug users, drop-in addictology services, contact centers, outreach programs, small towns, harm reduction, contact worker, narrative interview.