The work is dedicated to solving the problem of domestic violence in Hradec Králové. The issue is seen from the practice in social work and provides insight into the stakeholders, namely the staff of the organizations or institutions of civil and public sector. The main focus is generally not only effective solution, but also specific assumptions success, and convenient tools, motivation and attitudes. Generally, all facts and factors affecting appropriate solution to the social problem in that region are examined. The approach of Hradec Králové appears to be an example of good practice, while the research seeks to clarify what is really involved. The view of the main involved actors, their motives and ways to engage themselves is also relevant. The first part describes the theoretical background, current approaches and solutions to institutional preconditions in terms of field research. The second part of the thesis based on research answers to research questions explains what exactly is behind the successful resolution of the issues. The aim is not a detailed theoretical description of the phenomenon of domestic violence, but the work is focused on specific subjects and conditions, especially the kind of outreach in the form of studying the behavior of individuals with the motivation to engage in social work and civil society.