

The bachelor's thesis deals with the issue of social exclusion of a large part of the Roma population. It deals with the socio-cultural and ethnic influences that limit the Roma in their social ascension. Ethnic specifics of socially excluded Roma, which are maintained by education, come out of traditional values and practices in a wide Roma family. It is not easy to detect, whether the client's "Roma ethnicity" somehow reflect in their social situation, because it isn't talked about it, but it is lived out. It is affirmed by social workers in the practical part of my job. They pay attention to some specifics, but they are very cautious, whether this can be related to the specifics of the Roma clients in general. The individual approach to each client is significant to have a successful social service. Understanding and knowledge of the socio-cultural and ethnic causes of social problems of clients also appear to be important. Only then it is possible to provide effective social services with respect to the uniqueness of each client.