

Abstract

MÜLLEROVÁ, Vendula. *Change-of-shift report*. First Faculty of Medicine UK. Academic degree: Bachelor (Bc.). Supervisor: Mgr. et Mgr. Eva Prošková. Advisor: Mgr. Jan Běhounek. Praha, 2014. 60 s.

The BA thesis focuses on a change-of-shift report in nursing. In its theoretical part, the author describes the concept of change-of-shift report, its purpose, contents, factors influencing information exchange, the context of a shift change and its relation to the care-giving process. Legal context of the report in terms of medical documentation and personal information confidential files is also explored. The thesis also concerns different ways of reporting.

In the practical part, the attitude of professionals towards a change-of-shift report is mapped out. It discusses the use of information obtained from the report for realization of the care-giving process; benefits and obstacles in change-of-shift reporting at the bedside and overall satisfaction of nurses with the currently used way of change-of-shift reporting at their respective wards. Finally, the thesis attempts to propose an optimum solution for high quality change-of-shift reports.

Keywords

Change-of-shift report, documentation, legislation, care-giving process, observation, shift change, nurse, patient, silence

