

Abstract

The aim of the bachelor thesis is to develop a professionogram as the basis for further training of social workers in low-threshold centers for drug addicts. The bachelor thesis maps the workload of social workers in low-threshold centers for drug addicts, especially ordinary activities, their frequency, level of stress, challenging situations, their frequency. It finds out what requirements are imposed on a worker within the meaning of mental and physical endurance, what demands are placed on teamwork, cooperation with other organizations, qualification and knowledge for successful completion of the profession, the need for support staff in the exercise of their profession and continuing education, etc. Based on the information drawn, a professionogram for a social worker in a low-threshold center for drug users is developed. In the theoretical part of the thesis, what is a professionogram, for what purposes it is compiled, what methods it can be built. Here I make sense of the profession of a social worker in low-threshold centers for drug addicts, which is the context of the organization in which the social worker is working, what is the profile of the client - low-threshold center, what are the needs of the target group of clients - a critical summary of the theories and research both foreign as well as Czech and there is described a system of services for the target group in the Czech Republic (outreach programs, drop-in contact centers, detoxification treatment, outpatient treatment, medium-term inpatient treatment, day care centers, therapeutic communities, aftercare programs). In the practical part, answers to research questions are analyzed and interpreted. The methods of data collection are individually created questionnaires meeting the needs of this research, as well as the time frame of the day, observations, interviews and personal experience. The discussion is devoted to the bachelor thesis somewhat more critically and examines the possibilities and limits of the appropriateness of the methods used, evaluates the adequacy of the chapters of the theoretical part and mentions possible alternative results in otherwise set conditions for contact centers - more funding. Summary is an overview of the whole of the thesis. In conclusion, it is evaluated to what extent the objectives of the bachelor work were achieved and here is presented the possibility of further use of the bachelor thesis for practice.

Key words

professionogram, social worker, low-threshold contact center, drug user, knowledge, skills, personality traits