

## Annotation

Mobbing at a sick-nursery working place

Key words: psychical terror, conflicts, aggression, nursing staff

The work deals with psychical terror at a working place. The aim of theoretical part is to show possible strategies of mobbing and to indicate possibilities of protecting in the case of becoming its victim. At the theoretical level the most often types of stricken persons are defined. The work is aimed to the children's age in searching the sources. In the empirical part of the work are the symptoms of mobbing and sources of its origin in nursing staff are discovered. Another aim is comparing differences between standard and acute nursing care. Three concrete casuistries show real mobbing in use among nurses. According to my search „fat ground“ for the rise of mobbing exists at the most places of work. The work judges also the approach of superiors, especially departmental sisters, to solve conflict situations at a working place.