ABSTRACT:

The subject of my thesis is a description of the communication skills and their application in the kindergarten. The term of communication is defined in the theoretical part of the thesis. It describes the director's communication skills, the principles of successful communication, the kinds of communication, communication barriers, manipulation in communication and feedback which is an integral part of communication between the director and her subordinates. The aim of this thesis is to create an overview of the communication process of the directors of the kindergartens with both pedagogical and non-pedagogical employees. The essential parts are the research, the questionnaires and following interview with randomly selected kindergarten directors, for the completion of the view on this issue.