

## **Abstract**

The aim of this thesis is to analyse the development of the Italian language used in business environment and also the overall development of the Italian and commercial correspondence from the nineties of the twentieth century to the present. In the first and theoretical part, the work focuses on the introduction of a theory of communication, models of communication and business communication methods, but the main topic of this work is *corrispondenza commerciale* – a business correspondence. Based on the theoretical ground, a framework for subsequent analysis has been defined, in order to compare and deal with salutation and addressing options, syntactic and lexical changes, and also with polite and formal methods and with various final greetings and formulas. The analysis has provided interesting results demonstrating the occurrence of major changes in the Italian business correspondence and in professional language as well. However, the analysis has brought unexpected results.