

Annotation: This thesis concerns in detail with the system of social services which contribute to the process of social inclusion of the Roma minority in the area of Jihlava city. The thesis describes analytically particular services from a point of view of their needs, focus and range, and puts them in the context of theoretical knowledge of social work and its importance for integration. It specially focuses on the local excluded Roma urban localities, it maps their current status and analyses the general situation from a viewpoint of next development related to the housing of Jihlava's Roma people. Proposals for measures how to improve the living conditions of the Roma community in Jihlava and its coexistence with the majority are a part of this thesis.