

## **Summary**

Communication is everyday basic interaction among people, which consists of two components, verbal and nonverbal. A prerequisite for successful communication is politeness, which is discussed in this thesis. This thesis focuses more-in-depth on one act of communication, greetings. Attention is paid on greetings in Czech and German language. The work is divided into two parts - theoretical and practical.

The theoretical part deals with the pragmatics and communication. It defines the concepts of politeness (brief part is dedicated to its history, its functions and linguistic access to it), discourtesy and greeting.

The practical part is focused on the questionnaires that have been used for data collection. Answers to questions are tabulated in percentage terms and in comparative text processing, which was the aim of my thesis.

The result of the research is the conclusion that both languages express politeness in a very similar way. German greetings are more diverse and less formal thanks to the influence and acceptance of English words.