

Abstract

This thesis is about the development of outsourcing in India, its cause and consequences. It also presents outsourcing in other countries and describes the cooperation between these countries and India. The aim of this thesis is to find out whether outsourcing in India is only a temporary matter or whether we are witnessing a development of an entirely new way of services that will radically define India's future. The thesis also examines the situation in partner countries, their relationship to India and their tendency to use outsourcing. There are also presented opinions of various specialists and other authorities dealing with this topic, too. I believe that these opinions would help the reader to form their own view.