

Abstract

There are many areas where we can meet volunteers in the Czech Republic. One of them is public health care where programme “Volunteers in Hospital” is being developed more than ten years. Volunteers Centre “Motýlek” cooperates with Faculty Hospital Brno since 2003.

My work was focused on two spheres. Firstly, I surveyed opinions, experiences and attitudes to volunteering activity as a part of evaluation research on. Volunteer’s programme in Faculty Hospital Brno. Volunteers, coordinators of volunteers centre, health care staff and contact persons were involved in this questionnaire survey. I analyse data from the survey and prepared evaluation report for volunteers centre.

The second sphere was aimed on testing and review of methodology for evaluation researches. I was interested if this evaluation tool recommended by Ministry of Health is possible to consider as a usable tool for measurement of efficacy of volunteers programme in hospitals. I planned not only to test this methodology but as well to propose its modification.

Key words:

Volunteers, volunteers centre, management, evaluation research, questionnaire survey, analyses