

## **Annotation**

Graduation theses deal with social security system in the Czech republic. Theoretical part describes social policy and their functions, provide supplementary benefits, personality of social workers, their personality, professional and educational requirements. In next thesis deal with clients characteristic and possibility of social consulting.

The questionnaires of staff engaged in public services are analysed in the empirical part of the thesis. Individual questions are orientation on provided supplementary benefits, their motivation, fairness and provided social consulting and educational influencing.