

Abstract

This diploma thesis deals with clients suffering from mental and sense disease staying in hospices in the Czech Republic. The first chapter is aimed to the history and the present of hospice and palliative care. The second chapter presents specifics of communication and approach to the clients with mental and sense disease. The third chapter deals with professional qualification of the staff working in hospices with such clients. The fourth chapter is aimed to satisfying of existence and existential needs of clients with mental and sense disease. This chapter also indicates some differences in the ways of satisfying these needs in relation to other dying people. The last part of this diploma thesis presents research project which deals with mapping of experiences of hospice staff with clients with mental and sense disease. The research also identifies the specificity of care provided to these clients and describes how the existence and existential needs of these clients are satisfied. It tries to understand how the hospice workers are given their professional competence. Qualitative type of research was used for the project; quantitative part includes semistructured dialogues and group discussion. The research part is based on analysis of seven dialogues and three group discussions with hospice staff. These dialogues and discussions were processed with Grounded Theory. The goals of this diploma thesis have been realized by the establishment of the following theory:

“The hospice staffs approaches to the clients with mental and sense disease are influenced by personal characteristics of staffs; previous experiences with such clients; sources of professional qualifications and by the rate of the identification with the standards of hospice care. The attitude of the particular hospice to this care has also considerable impact.”