

The thesis focuses on specification of intercultural social work, using the example of social service provided by the Residential Centre in Kostelec nad Orlicí and the position of Mongolian applicants for international protection. In theoretical part the question of intercultural social work from a perspective of social worker is discussed - philosophical base is stated, scientific findings concerning selected subject are gathered, the situation of Mongolian migrants and the social service is described. Empirical part addresses the client's perception of social service. Using the method of in-depth interviews the research aims to find out how the Mongolian clients understand the social service provided by the Residential Centre Kostelec, whether they claim it useful and whether they see any difficulties in getting use of such service. Some of the insufficiency of provided social service is pointed out and therefore some appropriate arrangements are suggested at the end.