

Abstract:

This thesis deals with volunteering in the Czech Republic, focusing on the specifics of voluntary work in medical facilities. The theoretical part provides excursus into the back stage of voluntary work. The first chapter is designed to focus on prosocial behaviour, in particular on the phenomenon of altruism. Additional chapters focus on the topic of volunteering as a whole, including a short history of volunteering, typology of volunteering, typology of volunteers and areas where volunteers currently operate. The basic theme of this part, however, is the volunteer; the possibilities of her/his volunteer activities, motivation, psychological contributions and whole passage through the program from the applicant to the experienced individual.

Empirical part deals with two points of view on volunteering. The first is the aspect of the individual – and the possibility of prediction of her/his staying in the program by filling the entry questionnaire, which has been developed in this work. The second viewpoint targets on volunteering in the health services as a system of work and on organizing the voluntary activities. The research is based on the method of evaluation of the volunteering program.

Key words: volunteering, altruism, evaluation, choice of volunteers.