

Annotation

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This bachelor's thesis presents medical operations center in the emergency medical service in Central Bohemia. Its specifics and considerable sense for rescue service as a whole. Furthermore, to illustrate the profession of medical operators and to demonstrate their work with

its various elemental operations. This bachelor's thesis also wants to analyse the psychological demands of this occupation.

The key part of this bachelor's thesis is to study the heftiness of the medical operator's profession. The goal is to locate the psychologically difficult situations of this occupation and set

the most difficult ones according to medical operators in medical operations center.

The experimental group includes almost all medical operators of Central Bohemia, i.e. middle medical staff.