

The main theme of this diploma thesis are the terms “Employment and Recruitment Agencies“ in the Czech Republic and the world. According to the fact that terminology is not yet established, in the very beginning basic terms used in the text are explained with a focus on explanation of differences between employment and recruitment agencies.

Special emphasis is put on the description what services are offered to the customers. As the most common are recognized recruitment, executive search, AC/DC, outplacement programs and candidates testing. The thesis considers legislative framework that is related to the agencies and their statutory duties and rights. By explaining the practical examples is the real environment of Czech agencies introduced. Likewise the thesis contains the reasons why employment and recruitment agencies are important and beneficial. The effort is to explain and despatch causes of worries of agency work that are caused by absence of enough experience or information.