

This work is focused on satisfaction with care in mental health services.

In the theoretical part we will deal with generally satisfaction, next we will focus on the satisfaction with care and various aspects of this satisfaction. And then we put the emphasis on mental disorder and treatment, community care and we tried chart the surveys dealing with the satisfaction.

In the practical part we charted various aspects of care which related with the satisfaction.

On basis gained results we generate the questionnaire and then was realized the pilot survey with sample of community services users.

The results showed that reliability (measured by Cronbach's alpha) is good, but showed that the questionnaire must be partial adjusted. Our findings showed that overall satisfaction is good. The best was assessed the admission to patients and communication, on the contrary availability was assessed worse.