

There is one topic widely discussed in the present era, Social Service Standards. These fifteen standards bring very different view on the relationship between client, newly named social service user, and the service provider at the same time. They accept, that social services have to respect the users' rights, which means a turning point in a perception of the users'. The sense of social service standards consists also with the fact, that there are important rules that have to be accepted by every provider of social service.