

ABSTRACT

This diploma thesis maps the issue of counseling services for the hearing impaired during the covid-19 pandemic. It uses a dual view of this situation, both from the point of view of people with hearing impairments and from the point of view of the staff of these counseling facilities, thus achieving a comprehensive view of the issue.

To achieve the set research goals, a qualitative method of research survey using the technique of semi-structured interviews was chosen. The research survey was attended by 6 informants with hearing impairments and 3 employees from various counseling facilities, who had to deal with this extraordinary situation.

In conclusion, it can be stated that the counseling facilities are coping with this unusual situation quite well.