

This bachelor work addresses the issue of physically handicapped clients and their satisfaction with nursing care during hospitalisation. The introduction the theoretical part defines basic terms related to nursing care. Then there is a description of primary types of disablement – congenital and acquired, which is complemented by the most frequent illnesses. The next chapter is dedicated to an examination of the level of dependence upon other persons and the use of personal assistance services. There are many organised activities for physically handicapped persons in the Czech Republic which is why the paper includes a concise overview of organisations operating in Prague. The conclusion of the theoretical part mentions principles of communication with persons suffering from physical disabilities. The aim of the work was to gather data by means of a survey that queried a group of 52 respondents. The questionnaire's inquiries were focused on the clients' satisfaction with three areas – nursing care, equipment and accessories in a hospital room, and the medical staff's approach and attitude towards the clients. The answers were analysed and graphed. Postulated hypotheses are discussed in the discussion. Most of the respondents were satisfied with the approach of the nurses. The participants also noted differences in nursing care in different hospitals and types of departments. The paper points out suggestions for improvements of the nursing care.