

## **Abstract**

The diploma thesis deals with the theme awareness of family members of patients hospitalized in intensive care. The aim is to find out how they understand the information provided by the doctor, whether all questions are answered, how they understand intensive care and whether they can describe the intensive care unit. If, from their point of view, they do not receive comprehensive information, we examine whether they can find information that interests them somewhere else. The information obtained will be used for further processing and creation of a web portal, which would be available to families of hospitalized patients. A total of 25 participants were contacted for the qualitative research, 8 participants agreed to participate.

Key words: intensive care, communication, patient, family member, hospitalization