

The theme of my dissertation is to find out, what is the satisfaction of children and their parents with nursing care. The text is divided into two parts. The first part informs about nursing theory. It characterizes nursing and describes its progress, theory and several models of nursing, patients' needs, nursing process, documentation, care and program of care quality. It describes basics of communication, image of nurses, their education and professional association. The second part contains results of my exploration and its analysis. My main objective was to find out the real satisfaction of pediatric patients and their parents with nursing care at the Department of Ophthalmology for Children and Adults in University Hospital Motol. Using questionnaire, I obtained answers of 56 parents and 25 children. I accentuated mainly general satisfaction with care, helpfulness and performance of nurses. I found out, that 89% of asked subjects were satisfied with nursing care. These results convince me, that the building-up of quality of nursing care is still possible and its monitoring is necessary.