

Survey of the level of satisfaction in social services. Work-related satisfaction is a vast and complex social and psychological category. It has been studied since the 30th of the last century.

A wide range of internal and external factors influences the level of work-related satisfaction of an individual. Among internal factors there are: age, gender, marital status, education, length of professional career, but also professional level, identification with the content of the work, current life situation, expectation etc.

External factors incorporate: financial reward, working atmosphere, style of leadership, physical conditions etc ..

Work-related satisfaction consists of the overall work-related level of satisfaction and of the level of satisfaction with individual areas of work. Work-related satisfaction is closely linked with other work-related aspects, such as motivation, stabilization and internal culture of the company .

(...)