

## **ABSTRACT**

The thesis deals with the relation between psychological safety at work and the burnout syndrome among social workers providing social or integration services to persons granted international protection. The structure of the main text part of the thesis is divided into the theoretical and empirical part. The theoretical part mostly deals with the definition of psychological safety at work, burnout syndrome and specifics of social work with persons granted international protection. In the empirical part are researched data, gathered from the quantitative survey conducted at the turn of 2020 and 2021, analyzed using the statistical data analysis. A total sum of 52 social workers, providing social or integration services for persons granted international protection in the Czech Republic, participated in the research. To create data the survey consisting of the introductory survey focusing on the attribution data, scale to measure psychological safety and survey Maslach Burnout Inventory measuring the burnout level in three dimensions of the burnout syndrome which are emotional exhaustion, depersonalization and personal accomplishment was used. The research proved the existence of statistically significant negative linear relation between the degree of psychological safety at work and the degree of burnout in the dimension of depersonalization and between the degree of psychological safety at work and number of areas, in which the burnout emerged. In the thesis is, using statistical data analysis, also evaluated and discussed the influence of the chosen factors, education and age of social workers on the relation between psychological safety at work and burnout syndrome, while the statistically significant negative linear relation between the degree of psychological safety at work and degree of burnout in the dimension of depersonalization at social workers with undergraduate and lower highest educational attainment and at social workers older than 40 years.

**Keywords:** psychological safety at work, burnout syndrome, social work, social worker, person granted international protection, refugee