

This Bachelor thesis concerns the theme of internet payments and subsequent provision of goods and services for seniors. The theoretical section of the thesis defines the key term 'senior' and covers issues of old age and current use of technology by the elderly. Also covered in this section are the education, knowledge and safety of seniors connected with their activities on the internet involving online purchases and payments. The theoretical section also describes payment methods used for online internet payments and the positives, negatives, and level of risk of such payments. Attention is also given here to issues of online payment fraud and other forms of abuse. The research section of the thesis is carried out through qualitative research in the form of partially structured interviews with respondents of between 60-74 years of age having prior experience with internet payments. The purpose of the thesis is to determine how knowledgeable seniors are about internet payments, including their practical experience and whether they know the risks involved and how to avoid abuse.