

## Abstract

The aim of the thesis is to describe forms of social pedagogical support provided to the clients of women's shelter homes. It is a theoretical-empirical study aimed at extension of knowledge about the implementation of social pedagogical support in women's shelter homes.

The theoretical part of the thesis deals with the topic of social pedagogical support with a focus on helping professional, ethics of the profession and selected methods of social pedagogical support. Furthermore, there is described the issue of homelessness including the homelessness of women and the topic of shelter homes especially for women. The empirical part of the thesis describes the qualitative research focused on social pedagogical support provided in selected shelter homes for women in Prague.

The research showed that provided support responds to specific problems of the clients. Help can have the character of support providing, educational activities or consulting and it is realized primarily through individual consultations. The aim of help is to achieve certain goals set by the client. The concept of helping is professional with emphasis on the quality of helping relationship, trust, respect and partnership approach.

## Keywords

Social pedagogical work, helping professions, women's shelters clients, needs, support.