

ABSTRACT

The concept of a missing nursing care in a nursing practice is a phenomenon that could endanger patients' safety in all cultures. This global deficit of a superior and comprehensive nursing care occurs in various departments of healthcare facilities.

The theoretical part of this thesis deals with problematic aspects of the concept of a missing nursing care based on theoretical findings. Furthermore it summarises strategies used for ensuring that quality, safety and competence in a nursing care is met in relation to latest findings and the legislation.

The research part presents outcomes of a conducted qualitative survey research focusing on nurses working in an Intensive Care Unit where a nursing care is directed towards the population of adult patients.

Research Methodology: The data collection in the study is based on a semi-structured interview conducted on an actively working group of nine Intensive Care Unit nurses.

Aim of the Study: The main objective of the thesis is to describe and analyse problematic aspects of the concept of a missing nursing care in an Intensive Care Unit, as well as to identify factors that affect occurrence of the given concept limited to the nursing staff in the Intensive Care Units.

Research Results: The study analyses six categories in total, of which five categories (category Open Secret, category Clinical Manager Nurse, category Staff Nurse, category Coping Strategies, category Emergency) scrutinise aspects/factors affecting occurrence of the concept of a missing nursing care in the Intensive Care Unit. The sixth category of the given concept identifies elements of Omitted Care that commonly occurs in an Intensive Care Unit and clinical practice (Physiotherapy, Drug Administration, Hygiene, Care of Invasive Lines, Communication, Vital Signs).

Conclusion: The analysis of the qualitative survey research exposes that the concept of a missing nursing care is a part of a prevalent clinical practice in an Intensive Care Unit, University Healthcare Facilities, as well as in General Healthcare Facilities. The results of the study imply an occurring division between theory and practice in an Intensive Care Unit in a context of providing quality and safety of a nursing care.

Keywords:

Intensive care, concept missing nursing care, Qualitative survey research, Nurse