

Summary

The bachelor thesis entitled „How to Work with Community Center Clients in Excluded Zengrovka Locality Develops Their Potential “deals with the phenomena that occur in this locality as a consequence of social exclusion and activities aimed at their reduction.

The thesis consists of the theoretical part and the empirical part.

In the theoretical part, I discuss the issue of social exclusion and the role of ethnicity in it. I also follow key competencies that show the perspective of client's potential.

The empirical part deals with the specific problems of the development of the potential of the inhabitants of the locality, with the problems of individuals, groups and the whole community. I also deal with the preconditions of a worker in this community center.

The aim of the thesis is to analyze specific activities with clients in the Zengrovka community center aimed to getting clients key competencies of the excluded Zengrovka locality.