Abstract

The bachelor thesis "Knowledge of nurses in communication with patients with mental

retardation" deals with the problematics of communication between nurses and a specific

group of patients, patients with mental retardation. The thesis is divided into two parts

- the theoretical part and empirical part.

The theoretical part of the work first brings a basic overview and a general

introduction to the problematics of communication, and than introduces the problems

of mental retardation and explains the specifics in communication with mentally retarded

people and provides appropriate recommendations for communicating with mentally disabled

people.

The empirical part includes own research and presentation of the results and focuses

on the knowledge, skills and experience of nurses in communicating with patients with this

disability. The research survey was done by a non-standardized questionnaire, which was

performed at selected inpatient departments at the Motol University Hospital. The results

confirm that patients with mental retardation are more often in children's wards and also that

the amount of knowledge of nurses in this area unrelated to their education.

Keywords

Communication; Mental retardation; Nursing care; Patient; Nurse