

**ABSTRACT:**

The diploma thesis focused on the issue of communication between the medical staff and the patient deals with attitudes, knowledge and ethical issues of communication between the doctor and the patient. The target group is the medical staff of the hospital ward and also the specialized outpatient service.

The theoretical part explains the importance of communication between medical staff and the patient in a particular health care system. It also explains why ethics is important in relation to communication. All theoretical knowledge is based on available literary sources.

The practical part describes the preparation, implementation and results of the research. Individual steps are taken to identify the current situation in the issue. It has been found that attitudes and knowledge in patient communication vary. Furthermore, it was found that current educational programs and teaching plans of selected schools meet the level of school curriculum, but the practical teaching of communication skills is neglected.

**KEYWORDS:**

ethics, communication, patient, medical staff, medical facility