

Abstract

Title: Business contracts with consumers

This thesis presents an analysis of the general regulation of consumer contracts. Given the comprehensive nature of this topic and its many ambiguities due, among other things, to the recodification of civil law, it was not possible to address every aspect of consumer law. This is also why the specific regulation of distance contracts and of contracts concluded outside of business premises was not analysed. On the other hand, emphasis is placed on provisions whose interpretation is uncertain and that require clarification by means of the case law.

The thesis consists of five chapters which are divided into several thematic topics. In the chapter one, I introduce the basic issues which I will analyse in detail and for which I attempt to find or at least outline possible solutions. It is first necessary to introduce the topics in terms of their legislative classification and to define the basic concepts of consumer law – consumer, entrepreneur and consumer contracts. The fourth chapter is the most comprehensive and forms the core of the thesis. It contains an analysis of the specifics of consumer contracts, which are compared to the general regulation of the law of obligations and are systematically divided into subchapters. Each subchapter summarizes the specific rights of consumers and the tools used for their protection, with an emphasis on those provisions whose interpretation and application could cause difficulties in practice.

In the final chapter, I answer and summarize the issues defined in the introduction.