## **Abstract**

The diploma thesis is dealing with the issue of tinnitus which is defined as the perception of sound within the human ear in the absence of corresponding external sound. The thesis describes classification, etiology, symptomatology, diagnosis and therapy of tinnitus. The focus lies particularly in the description of various therapeutic approaches. Empirical part of the thesis presents the case studies of 12 respondents with tinnitus. Using qualitative research methods, the answers received from German respondents from Hesse region are compared to the answers of respondents living in the Czech Republic. The research focuses on the tinnitus diagnose, cooperation with experts, possibilities of therapy and their results, ways of funding, satisfaction of respondents with the therapy and contribution of self-help group for people with tinnitus.