

Abstract

Objectives: The aim of the bachelor thesis was to chart the rehabilitation services and evaluate the satisfaction of clients with multiple sclerosis.

Methods: A questionnaire designed by me was the basic method of collecting data into my research. This is qualitative and quantitative research. 48 of respondents were directly addressed and 35 indirectly. 52 from 82 of respondents filled out the questionnaire. 29 of questionnaires were useful for the purpose of my research. The data from my survey were transferred into the charts.

Results: Data obtained from the completed questionnaires showed that clients are satisfied with almost 80% of these rehabilitation services. They evaluated all these services very similarly.

Keywords: multiple sclerosis, satisfaction with services, rehabilitation facilities, care.