The aim of the diploma thesis is to map out the subjective view of volunteers on the psychosocial needs of patients at the Long-term care department in the Královské Vinohrady Faculty Hospital. The work first focuses on the characteristics of patients in a long-term treatment. It also provides the overview of their psychological and social needs and about those who play a role in meeting these needs. The reconnaissance survey identifies areas where volunteers complement the work of social workers and care staff. In the evaluation, the results of the interviews with volunteers are compared with the opinions of the patients themselves.