

The aim of this thesis was to describe how nurses communicate and cooperate with parents of hospitalized children.

The theoretical part of the thesis includes data from specialized literature dealing with children's hospitalization from past to present, their common hospitalization with parents let us say mothers.

The practical part focus of my interest was issue of parents staying on hospital department and bilateral communication between nurses and parents.

They were researched the following facts:

- The age of nurses does not affect the experience with parents in hospital and it does not affect the interest in further education in the field of communication.
- The majority of nurses convey needed information to the parents but problems occur in the cooperation of parents and the medical staff.
- University education has a positive effect on parents-nurses communication.
- Nurses from the intensive care unit are of the opinion parents do not assist them in their work and would prefer a closed department without parents while nurses from the standard children's department think the opposite.
- The majority of nurses view parental presence for the children as beneficial.
- Nurses would welcome the creation of an information brochure that would provide relevant information for parents.

In the thesis summary is presented recommendation for practice, such as a draft of new kind of logs into nursing documentation.