

The Optimization of setting the Supervision in Organization

Abstract

This diploma thesis aims to optimize supervision in organization providing social services. The theoretical part contains chapters about supervision, explains the function and types of supervision, the supervisor's personality, the content of the supervision contract and ethical principles in supervision. This part describes the organization's culture and its impact on supervision. The theoretical part concludes with a chapter on strategy implementation supervision. The empirical part describes the research in accordance case study methods. The research analyzed the experience with supervision in the organization, the organization's culture and supervision needs. Both parts have led to debate and proposals to set up supervision in the organization.

Key words: supervision, organizational culture, case study, supervision optimization, supervision contract