

This Masters Thesis “The experience of mentally disabled in the context of transformation of social services” is concerned with the term Mental Disability itself and the suitability of used terms and markings, which relate to this discourse. The thesis contains listing of all possible degrees of mental disabilities and brief characteristics of each, as well as description of individual syndromes. Furthermore it brings recommendations on how to communicate with mentally disabled individuals in the best possible way, with regards to the distinct degrees of their disabilities; it offers numerous possible communication methods in the framework of alternative and augmentative communication. Next point, towards which this thesis is directed, are social services in the context of their essentiality for the mentioned target group. The most important discussed topic is the transformation of social services, which is described from the basic terms, through historic context to current state, which is concerning the Czech Republic in connection to process of transformation changes. Finally, the thesis concludes with investigation focusing on finding the extent of freedom in key spheres of lives clients in specific “Homes” have.