

ANNOTATION

The objective of the thesis "The technique used during the mediation and therapy in the context of the social work" is to describe the techniques used in the Czech Republic. This thesis focuses on the specific terms, which extends the common understanding of the basic information about the mediation described in the 2013 thesis "The mediation in the social work". The theoretical element describes the most common techniques sometimes compared to the therapy, which exists within the social work as a mediation. An integral part of the theoretical section is also the family mediation chapter, which is the most common area of mediation in the Czech Republic. Other topics described are the problem of the mediators ethics, the mediators style and the alternative methods of conflict solutions. The practical section of the thesis consists of personal attendance on the mediation exams at MSp CZ and active mediation techniques training. This part is concluded by an own questionnaire on topic of public awareness about the mediation.