

## **Abstract**

The dissertation is devoted to the analysis of the environment and the future prospects of special libraries. Knowledge has been achieved by direct observation, conceptual modeling and content analysis of scientific documents. Universum of special library can be expressed as an entity-relational model. Document services, which are based on the theoretical framework of information management, are proving to be the most important service in special libraries. Management of special libraries is based on knowledge of the information needs of the user community and the methodology of library processes. Library services are interconnected and the system can be expressed in the form of mind maps. Processes and services of special libraries can provide data for information-science research.