

Abstract:

This thesis analyses the concept of quality of working life related to human resources activities. In the theoretical part, key concepts and related terms are introduced. Then different approaches and categorisations are stated. Individual human resources activities contributing to quality of working life as introduced by Walton are described in the following subchapters. Several examples of research approaches related to quality of working life are stated as well as different means of evaluating and measuring quality of working life. The practical part consists of a research design leading to a questionnaire development measuring quality of working life according to Walton's factors, which were described in detail in the theoretical part.