

Abstract (in English):

My Diploma Theses engages the topic „Retrospective view of former clients of Probation and Mediation Service on social work in criminal justice“. The main aim is try to find out and evaluate the view of former clients of this service in Nymburk who were experienced social work in criminal justice. Diploma Theses focuses on what was helpful for clients, on their possible changing process and also how did clients perceived the support and the control. It is also about the opinions of the worker of Probation and mediation service, what they personally think (based on their experiences) about the real views of their former clients on this area of social work. Theoretic part describes aspects of social work in criminal justice and its progress. It also describes restorative justice which makes background for this social work. In this part we find main information about Probation and mediation service in Czech republic and about specifics of clients and probation workers. The research probe which was realized in Nymburk is described in practical part. The research sample includes former clients and current workers of mentioned service. If we look on the results of the research it is apparent that decided answer on the main aim of the work is really difficult and depends on many subjective and objective circumstances which are connected with the personality of client. But generally it seems to prevail the positive views on social work in criminal justice. The most helpful for clients was willingness of probation worker who were always ready to help clients with their problems and offer the support.

