

Abstract

Diploma thesis on the topic of New concepts and models of care for seniors in social service residential facilities is divided into theoretical and practical part. The initial three chapters are focused on problems of old age and ageing, needs of retired clients of social service residential facilities and concepts of long-term care for the elderly people in the Czech Republic. The fourth chapter forms a basic for this work. It describes selected approaches and models of the care that were applied mainly in western European countries and are being adopted by some of residential facilities in our country.

The practical part of the thesis consists in quantitative research among social workers and staff of registered residential facilities. The aim of the questionnaire survey was to determine knowledge level of the individual concepts and models of care among employees and to find out to which extent the selected facilities apply new concepts and models in their everyday life.

Because these new concepts and models emphasize an individual approach and constant improvement their application is considered a vital part of care for clients of old age.

The conclusion of the research confirms that application of newly introduced concepts and models increased quality of provided services in 95,3 % of addressed facilities.