Abstract

Master thesis is focused on one of the crucial and the most problematic tools at the same time of driver diagnostic which is the interview. In the theoretical part of the thesis we concern on the targets and basic starting points of the driver assessment, from which the explorative areas of the interview. We discuss the role of the interview in the system of methods which can be used for driver behaviour prediction and its specific context or the social desirability influence. The interview is divided into four phases – introduction (contract), amnestic data gathering, diagnostic part, and conclusion. The theory of planned behaviour, and Behavioral Event Interview are presented in the diagnostic as the two sources of the design of semi-standardized interview.

Empirical part contains a specific interview design including the recommended question set for mapping of the ability to view and reflection, driving style and characteristics, attitudes to risk behavior a possibility of the driver change from the point of his behaviour. Then, the qualitative assessment of the question sets using the contrast method, comparison and subsequent interpretation based on the content analysis of the driver statements in accompanying case reports.

Based on the analysis of the driver statements we set several key guidelines (according to form and content) which could be used for comparison between drivers.

Three interview functions are distinguished in the thesis: the function of establishing the cooperative relation with the driver, function of driver future behaviour prediction (diagnostic function), and intervention function, when the method of conducting interviews itself leads to the increasing of the driver self-reflection.

Keywords: interview, driver assessment, Theory of planned behavior, Behavioral Event Interview