

## **ABSTRACT**

This thesis constitutes an analysis and instructions for use of the Communi-crate resources, the 'communication crate' which is a set of specific practical tools used in working with vulnerable children and families as used in the United Kingdom of Great Britain and Northern Ireland and are being introduced in practice in the Czech Republic. The tools contained in this thesis are designed for use by special educators and social workers in direct work with vulnerable families, children, young persons, or even adults. All of these tools have actually been tested and proven in practice and some have been adapted from their original language versions for use in the Czech Republic.

In this thesis, the resources contained in the Communi-crate are divided into logical groups and each of them is described structured into chapters accordingly. Each tool is described in more or less detail, including tips for use. Most resources are also illustrated. The case studies described have been collected from practice in the Czech Republic and in the United Kingdom of Great Britain and Northern Ireland.

This thesis has been compiled from materials gathered by the author during foreign study visits and in seminars conducted by foreign experts in the Czech Republic in 2009 through 2014.

This thesis uses analytical approach.