

Abstract

This work deals with Serbian refugees from Bosnia and Herzegovina and Croatia, who had gone to Serbia under the pressure of events taking place in the Balkans in the first half of the 90th years. Their number reached over 500,000. Initially, the state was paralyzed by internal social, political and economic problems. After 2000, the fall of Slobodan Milosevic's regime, the new government began to actively address the issue of refugees. They were looking for a concept that would best solve their situation. Finally in 2002, they found the way and defined the specific objectives of the government's in National Strategy for dealing with refugees and internally displaced persons. The returns to the country of origin that was expected to be the main solution did not accomplish according to plan, therefore, the government decided to focus on the integration of refugees into Serbian society.

During the period 2002-2012 Serbia has managed to stabilize the situation and to drastically reduce the number of refugees. High influence should be admitted also to nonprofit sector. The paper pointed out this fact. Case study analyzes the activity of Grupa 484, which dealt with the issue of the refugees from the very beginning and its work has had an impact on the solution of the refugee situation in Serbia.